

## terms of agreement

- This plan entitles the purchaser to four (4) at-home, on-location or in-studio pre-paid session fees valid for two (2) years from purchase date.
- Sessions are booked by appointment only and must be made, at a minimum, seven (7) days in advance. All weekend sessions must be made 14 days in advance. While every effort will be made to accommodate your appointment request, appointments are subject to availability.
- At-home appointments are available seven days a week and are based on availability. Hours are from 8:00am to 5:00pm, excluding holidays. Seasonal times of the year appointment days will vary. Location and studio appointment times are based on lighting conditions throughout the year. Ask for details.
- Please allow ample time for your session. At-home portrait sessions photography time is about an hour. However, plan on your photographer being with you for about two hours from beginning to end. On-location portrait session last about an hour, and for in-studio sessions, plan on being with us for about two hours. An email with codes to view your portrait proofs will be sent to the email provided within 24 hours.
- A complimentary web page is available upon request for all Baby Steps Plan members.
- All orders must be placed within ten (10) business days of your session or receipt of your proofs in order to receive your Baby Steps member discount of 10%. After ten (10) business days, the 10% Baby Steps discount will be forfeited.
- Portrait orders will be mailed within 72 hours of selection. Special order items such as canvas prints may take up to 21 business days to be delivered. Ask your photographer about other delivery or pick-up options.
- This plan covers sessions with up to six (6) subjects. If you wish to include more family members in your session, there will be a \$5.00 per person charge for each additional subject.
- Because of the specialized portrait services we provide, there will be a \$60.00 retake fee for sessions retaken at the customer's request.
- While we recognize that pets are members of the family too, special arrangements must be made in advance in order to include your pet in a session. As a standard, Expressions Photography photographers will only photograph well-behaved dogs and cats. All other types of pets, with advance notice, may be photographed at the discretion of Baby Face Portraits.
- Included in the plan is a 10% discount on all portrait orders. In-hospital newborn services are included, provided orders are placed in the allotted time frame.
- Baby Face Portraits guarantees all products to be free of defects. If you are not happy with a product please notify us for a replacement. Custom portrait orders and all electronic file purchases are non-refundable.
- Due to the complexity of scheduling photographers, 48-hour prior notice is required for cancellation of a session. With less than 48-hour notice of a cancellation a \$15.00 re-booking fee will be charged, payable at time of re-booking. All no-show appointments will automatically forfeit one of their sessions. No exceptions.
- The Baby Steps Program is non-refundable. Any sessions not booked by the end of the two-year period will be forfeited by the customer. This plan is non-transferable.
- All orders will incur a \$6.00 processing and handling fee, plus applicable shipping.



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Rev 2.2023

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capturing life's  
*moments*



*baby steps*  
portrait program

an exclusive 2-year family photography plan

at-home • on-location • in-studio

# Your Plan

Your Baby Steps Plan includes **four pre-paid portrait session fees** (normally \$240), which can be used at-home, on-location or in-studio. The plan is **valid for two years** from the purchase date and includes a **10% discount on all portrait purchases**, including future in-hospital sessions (providing your order is placed within 10 business days of your session or receipt of proofs). **The Baby Steps Plan does not include portraits or portrait products.**

To maximize the benefits of your Baby Steps Plan, we ask that all sessions be spaced a minimum of 60 days apart. If for some reason you have a special occasion outside that time frame, please just let us know and we will be happy to help. Orders must be completed on current sessions before photographing the next session.

## 4 ways to use your plan!

### at-home

Our photographers know that your home is one of the best places to take your family's portraits. We bring our studio to you to photograph your family where they are at their happiest and most comfortable. With all at-home sessions, your photographer will be scheduled an arrival time, which is 30 minutes prior to your session time. During this time they will be looking for the most ideal location to photograph. Also, they will set up specialized studio equipment, complete with background in a small area of your home. Portrait sessions usually take about an hour. Upon completion of your session, your photographer will take your images to edit and prepare them for your viewing. Within 24 hours they will send codes which will allow you to view and order your portraits to email address provided.

### On-location

Take your session outside. We have a variety of beach and park shooting locations already scouted out. If you have a different location that you would like to use, let us know. We are open to suggestions and happy to truly customize your session for your family. Your photographer will arrange a designated meeting spot at the selected location. Please arrange to meet 15 minutes prior to your appointment time. This will allow you time to get ready and discuss specific details. The session will last about an hour, depending on weather conditions. On-location sessions will receive their proofs electronically within 24 hours.

our photographers  
are experts at  
*capturing*  
*life's moments*



### In-studio (not available in all areas)

The Expressions Photography Studio offers our clients a large variety of backgrounds, unique props, and sets for every age. From professional head shots to formal family portraits, there is something for everyone. Please arrive at the studio 15 minutes early to allow your children time to become comfortable with the studio environment while allowing an opportunity for a mini consultation. Your portrait session will last about an hour. Upon completion of your session, your photographer will take your images to edit and prepare them for your viewing. Within 24 hours they will send codes which will allow you to view and order your \portraits to email address provided.

### Small Events

Have an upcoming life event? Capture those moments by adding one of our professional photographers to your guest list! Whether it's a baptism or birthday party, let us worry about capturing the memories for you. Your Baby Steps Plan covers 1-hour of candid photography time at the event of your choice. Small event portrait products are priced slightly different, please ask for details. Large events are available; please contact us for details and pricing.

Additional photography time can be added to any session for \$60 an hour.

Session #	Session Date	Photographer
1	<input type="text"/>	<input type="text"/>
2	<input type="text"/>	<input type="text"/>
3	<input type="text"/>	<input type="text"/>
4	<input type="text"/>	<input type="text"/>

Purchase Date: \_\_\_\_\_  
Expiration Date: \_\_\_\_\_  
Sold by: \_\_\_\_\_  
Plan Number: \_\_\_\_\_

This plan must be presented to photographer at time of session for verification

Expressions Photography performs extensive background screens on each photographer and requires immunizations for your family's safety.

